



## COASTAL TPA, INC.



# Announces: Dental Benefits Information Online

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Coastal TPA. is pleased to announce a new self service online tool. The service is HIPAA compliant concerning patient privacy and gives free online access to your benefits information. Take a minute and review the exciting online services now available.

### How do I access this information?

#### #1 Sign up

You will need your Plan or Group number and social security number to sign up. Go to: [www.coastalmgmt.com](http://www.coastalmgmt.com). Once there click on "Online Services". You will be redirected to a logon screen; click on "here" to create your account. Follow the simple instructions to complete the form as it relates to you. Please be sure to include an email address. This is the address that will be used to notify you of new paid claims available for online viewing and other information.

#### #2 Create your user name and password

Use a name and password that only you will know. Also indicate a hint question and answer, so that your password can be provided should you forget it in the future.

#### #3 Sign in and use the system

Once the sign up process is complete, you will have access to check your claims and eligibility online.

### System features allow members to:

- ✓ View paid claim information
- ✓ Check eligibility status
- ✓ Retrieve plan summary anywhere
- ✓ Access to online customer service
- ✓ Verify provider participation
- ✓ And much, much more!

### Common Questions

#### **Do I need a special computer or software to access my benefits online?**

No, all you need is an internet connection; any speed, any ISP service can get you access to your benefits online.

#### **Does it cost anything?**

No, it is a free service offered through Coastal TPA, Inc.

#### **How current is the information?**

Paid claim and eligibility information are updated regularly.

#### **Is the information secure?**

The claim and eligibility information and your profile are managed in a system that meets the requirements as set forth by HIPAA for Privacy and Security of Personal Health Information.